
Supporting Credit Union Success Through the Power of Cooperation

REPORT TO THE MEMBERSHIP

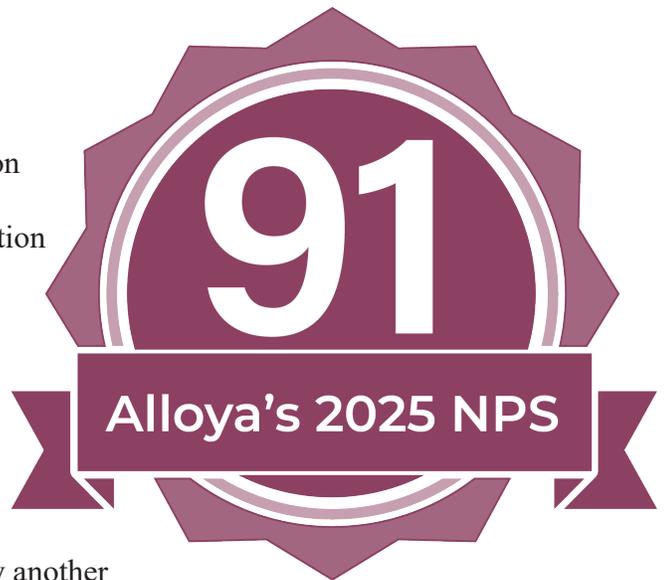
2025 in Review

Our job is to make your job easier.



2025 YEAR-IN-REVIEW

2025 was a record-breaking year for Alloya in its mission to support credit union success through the Power of Cooperation and can be summarized with one simple metric. The Net Promoter Score (NPS) measures member loyalty and satisfaction by asking how likely members are to recommend Alloya to others. Generally, any score above 0 is acceptable, above 50 is excellent and above 80 is considered **world-class**.



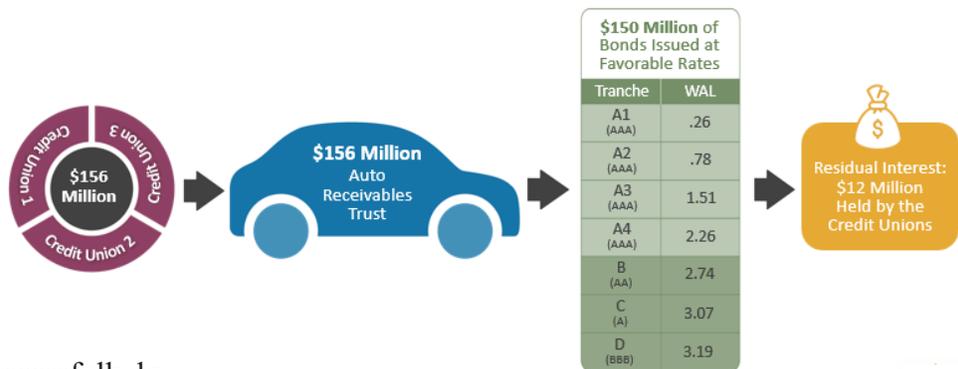
Alloya’s team of professionals work hard every day to support credit union success and is inspired by the purpose of our credit union members and their efforts to support their communities. Our entire team views themselves as an extension of the credit unions we serve. Think of us as simply another department of your credit union that is available through speed dial!

Offering the best technology, investing in relationships and building communities has proven to be a winning strategy in the past and we believe it will be even more important in the future. We remain anti-call tree, anti-chatbots and our talented call center team answered the phone in under 4 seconds on average in 2025.

THE POWER OF COOPERATION

Credit unions, working together, accomplished a feat that set a precedent in **GLOBAL FINANCE HISTORY** – the first successful multi-issuer prime auto loan asset-backed securitization (ABS)! There are hundreds of single-issuer ABS deals completed every year (think Ford, GM, Ally Bank, CarMax, Chase Credit Card, etc.), and the concept of a multi-issuer deal has been pursued unsuccessfully by others. Alloya and three credit unions working together showed the global finance world what was possible through the Power of Cooperation.

Historic First-Ever Multi-Issuer Credit Union Asset-Backed Securitization (ABS) Completed!



Credit unions are now connected to the world’s largest fixed income investors through Alloya. With the program expected to grow in the coming years, Alloya’s innovation and leadership created a blueprint for others to follow in the future. Alloya won the Auto Finance Summit’s 2025 Auto Finance Excellence Award for Deal Execution in connection with this historic achievement. It may also be the first minivan to be used for the “deal toy”!



The success of Alloya's Loan Participation Platform is another testament to what the Power of Cooperation can accomplish. The platform transformed what was once a time-consuming manual process into a centralized marketplace with fully automated transactions, quickly connecting buyers and sellers and reducing processing time from weeks to just days. In 2025, just a few years after its inception, the Loan Participation Platform surpassed \$3.5 billion in transactions. In addition to this accomplishment, our Loan Participations Program as a whole is nearing an astounding \$5 billion in transactions as of December 2025.



SUPPORTING CREDIT UNION SUCCESS

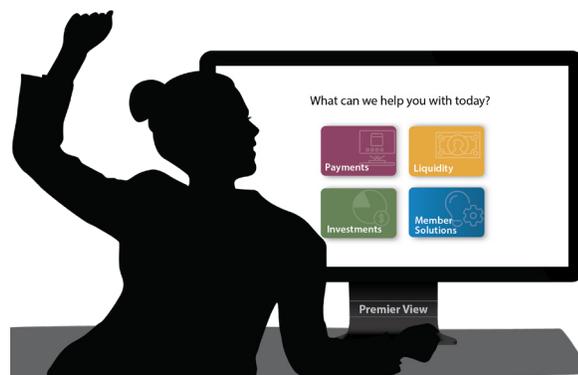
Alloya's mission, "Supporting Credit Union Success," has remained unchanged for 12 years. The Board of Directors, composed of credit union leaders nationwide, volunteer their time and expertise to enhance Alloya's capabilities, showcasing the Power of Cooperation among credit unions.

Utilizing Alloya's services can streamline a credit union's back-office operations, potentially saving a collective \$65 million annually, assuming that the relationship is worth just one job for each of its 1,300 members. Some members report even greater savings.

By pooling liquidity, Alloya also offers \$15.5 billion in advised lines of credit, saving credit union members an estimated \$155 million annually compared to investor-owned institutions, which could charge 100 basis points or more on an annual basis.

Alloya enhances credit union success by:

- Simplifying back-office tasks with Premier View technology
- Providing responsive member services with the call center answering the phone in under 4 seconds
- Offering local support from Alloya representatives
- Partnering with mission-aligned associations and businesses
- Investing in research and development
- Providing high-value leadership education opportunities
- Supporting community and charity initiatives
- Offering competitive interest rates and service fees



CREDIT UNIONS INSPIRE US EVERYDAY

The remarkable efforts credit unions undertake daily to support their local communities significantly influence and inspire Alloya's long-term strategic plans. Each day, any one of Alloya's 1,300 member credit unions could share stories demonstrating the people helping people philosophy to improve their members' financial situations. Credit unions offer higher rates on deposits, lower rates on loans and fewer fees compared to their for-profit counterparts.

Additionally, they actively seek ways to serve their communities as a whole. Credit unions donate millions of dollars to worthy causes such as children's hospitals nationally, as well as numerous local charities. At Alloya, we aim to capture some of these stories and share them with our team to foster a deeper connection with our membership.

Credit unions continued this good work in 2025. This was highlighted by how they supported their members impacted by the extended government shutdown. Many credit union members were not receiving their paychecks but were still required to work during this shutdown (think TSA employees). Credit unions immediately responded and offered short-term loans (sometimes at 0% interest rates) to help each person manage their short-term financial challenges.

Notably, QCash, a wholly owned CUSO of Alloya empowering credit unions to offer quick and reliable small-dollar loans when their members need it most, made a big difference during the government shutdown. Seven credit unions offered a QCash Emergency Loan, leading to 122 loans booked for just over \$352,000. That’s 122 people who received a lifeline in less than 60 seconds when faced with financial hardship due to circumstances outside of their control.



Alloya’s mission to support credit union success means **all** credit unions throughout the United States – no matter how big or small. That being said, Alloya was especially thankful for the recognition as the 2025 Kim Bannan Eternal Flame Award recipient. The award, named after California’s Credit Unions’ late vice president of credit union development and research and information, recognizes efforts that contribute to the success and future of the Shapiro Group – a network of small credit unions.



2025 STRATEGIC GOAL HIGHLIGHTS

The strategic plan that has served Alloya well since its founding continues to produce results for members and advances all three of our long-term strategic goals. Achievements in each area are highlighted below.

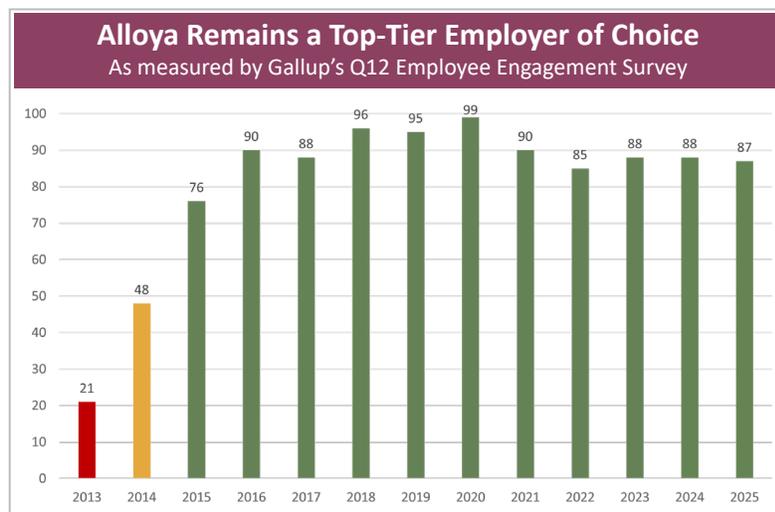
PEOPLE & CULTURE

Remaining a Top-Tier Employer of Choice

I’m pleased to report that Alloya remains a top-tier employer of choice and strives to hire and retain professionals that work hard, are experts in their field of study, and most importantly, believe in the mission to support credit union success.

During 2025, the employee engagement scores were very consistent with the results earned in 2024 across all categories. Based on team member comments, staff continue to enjoy working for Alloya, have all the necessary tools to do their job, appreciate the support provided by supervisors/managers and work well together as a team.

While many companies characterize the past few years as the “Great Resignation,” during this same period, Alloya can claim it has been the “Great Retention.” Further, as Alloya has listened to the needs of its professionals and has embraced supporting remote work, we have been able to hire outstanding talent from across the country.



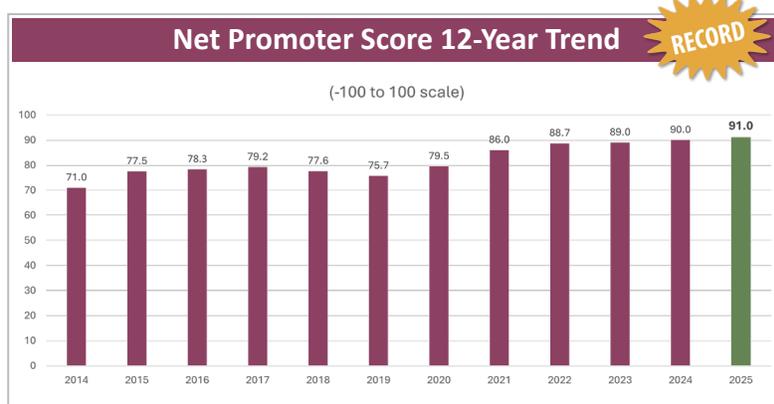
MEMBER SERVICE

Setting New Records for Member Satisfaction

Alloya pairs its Premier View technology with excellent member service. When credit unions call, they speak directly to an in-house trained professional, not a robot.

- We value your time, with average wait times remaining at 4 seconds or less throughout 2025.
- We prioritize your needs, assigning dedicated teams to ensure satisfaction and success.

Alloya’s Net Promoter Score reached its highest level in 2025, placing the company among the top tiers of member service compared to other financial institutions.



Other Member Service Highlights

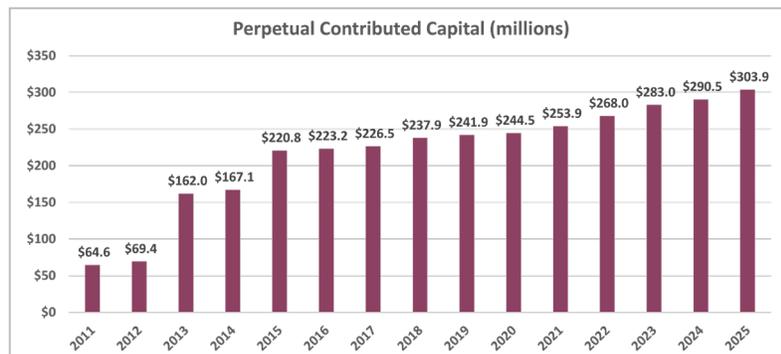
- Upgraded Alloya’s Wire Processing Service to be fully compliant with updates implemented by the Federal Reserve. Communicated, trained and led 1,300 credit unions through a seamless transition to the new wire platform.
- Supported credit unions’ taxation fight by donating \$250,000 to America’s Credit Unions’ National Advocacy Fund.
- While remaining a longtime supporter of America’s Credit Unions, Alloya also joined the Defense Credit Union Council as the first corporate credit union to be accepted into its membership.
- Alloya provided scholarships to credit union employees throughout the year to attend league and association education events, supporting their individual pursuit of professional development opportunities.
- We ended the year by bringing credit unions together for another successful Credit Union Leadership Symposium.

FINANCIAL PERFORMANCE & COMPLIANCE

Safe, Secure & Relevant

Alloya remains secure, relevant and compliant with all applicable rules and regulations. The company demonstrates that a business model prioritizing people and supporting credit union success can be profitable. In 2025, Alloya achieved a net income of \$63.6 million, extending its record of monthly profitability since its founding more than 14 years ago.

Key figures from the balance sheet show total assets of \$7.7 billion, members’ equity at \$791.0 million and cash holdings of \$3.8 billion as of December 31, 2025. During 2025, Alloya maintained a highly liquid balance sheet and provided substantial support to its membership – over half of credit union members made use of their Advised Line of Credit at least once during the year.



Credit Unions Showing Support by Investing in Alloya’s Perpetual Contributed Capital

One way to assess how credit unions support the cooperative business model is by looking at their investment

in Alloya’s Perpetual Contributed Capital Shares. Alloya was founded in 2011 after credit unions contributed \$64.6 million to establish a new corporate credit union. This model continues to attract new credit unions, leading to steady investment growth each year. As of December 31, 2025, total investment has reached \$303.9 million.

Dividends on Perpetual Contributed Capital

Credit unions have benefited from their investment in Alloya. Initially, Alloya retained its net income to establish a strong business foundation. After meeting long-term capital objectives, it began paying core dividends to members. Along with these core dividends, Alloya also distributed special dividends, sharing a substantial portion of refunds received from the U.S. Central Estate. Altogether, Alloya has paid out more than \$150 million in cash dividends to Perpetual Contributed Capital investors.

Dividends on Shares and Certificates

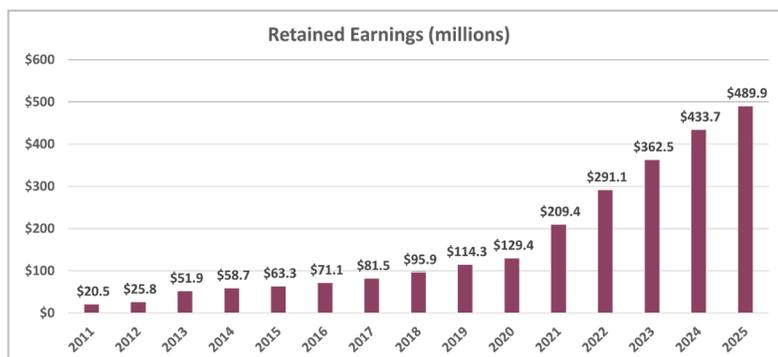
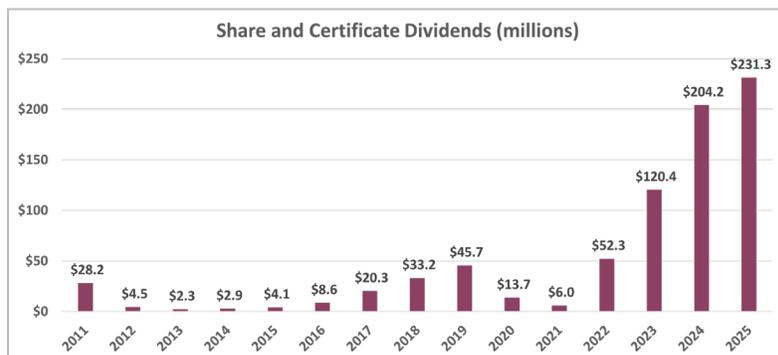
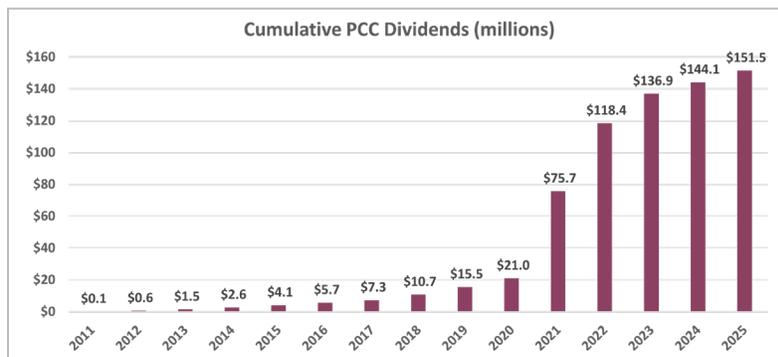
Earnings on accounts at Alloya were up this year, resulting in a record-high \$231 million in dividends being paid.

Retained Earnings

Alloya has also met its financial and capital objectives, paying cash dividends and increasing retained earnings from \$0 in 2011 to nearly \$490 million today.

Compliance

While meeting financial results, Alloya has also maintained compliance with all rules and regulations.



**FULLY COMPLIANT
WITH ALL
REGULATIONS**

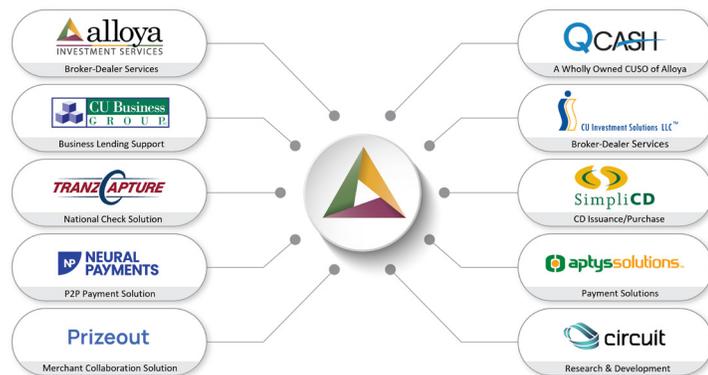
- NCUA examination
- BSA/OFAC
- Enterprise risk management committee
- Internal & external audits
- Business Continuity

COLLECTIVE CREDIT UNION INVESTMENTS

Over the years, Alloya has invested in and helped launch several credit union service organizations (CUSOs). It is common for a business to enter the credit union market, gain market share but then struggle to meet financial expectations. As a result, these companies often raise prices and adjust their member service standards. Alloya invests in strategic CUSOs with the goal of treating its employees fairly, maintaining high service standards and investing for the future.

For example:

- Credit Union Business Group (CUBG) assists over 500 credit unions in establishing, maintaining and growing business lending programs.
- TranzCapture is a check processing CUSO that supports over 2,200 credit unions. With check volumes declining, other providers have been reducing staff, increasing prices, compromising member service and not investing in future developments.
- Primary Financial supports the SimpliCD program that serves over 3,500 credit unions and more than \$7 billion of brokered CDs.



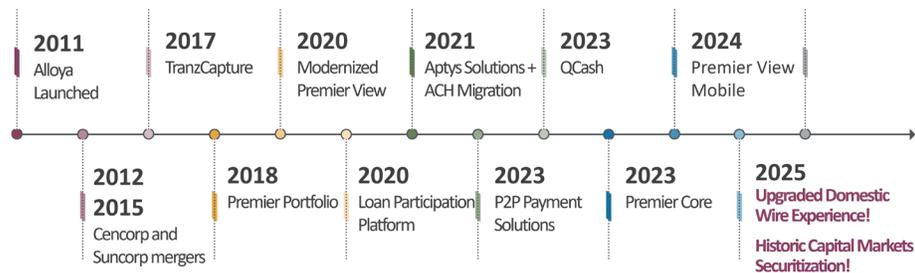
LOOKING FORWARD

Credit unions’ collective future remains bright. Although technological progress is expected to boost productivity and efficiency, the significance of People, Community and Relationships will likely become even more central to society.

Alloya – and credit unions broadly – are positioned to thrive as societal norms and expectations shift. Meanwhile, we dedicate ourselves daily to enhancing Alloya’s capabilities and expanding services for member credit unions.

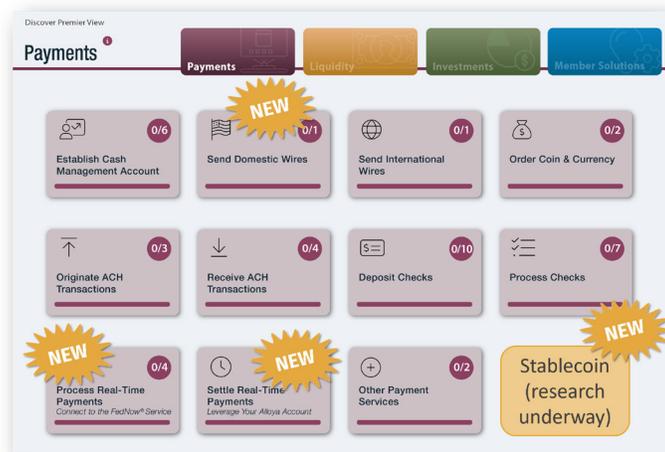
Each year, we seek fresh innovation in our business model. In 2025, notable advancements included major enhancements to the Wire Processing

Advancing Technology to Support Your Success



Service and the landmark multi-issuer prime auto loan asset-backed securitization that opened the door to more opportunities in the capital markets for credit unions.

During 2026, a significant portion of Alloya’s innovation resources will leverage the company’s proven legacy payment processing capabilities to evaluate emerging digital payment technologies, specifically stablecoin. Alloya currently facilitates the storage, transfer and processing of U.S. dollar transactions among its network of 1,300 credit union members in its secure Premier Core system. The question we ask ourselves is how might digital payment solutions built on the global distributed blockchain network complement these legacy payment options.



The focus of the digital innovation strategy will be to assess how Alloya can enable its members to store and transfer value using emerging global blockchain-based systems. Part of this strategy includes developing and minting a stablecoin, named CUUSD, that is specifically designed for use by credit unions across the country. Alloya will be researching this technology in the coming months and evaluate how it can support a wide range of future use cases for credit unions. From a network liquidity standpoint, the long-term objective is for any outstanding CUUSD tokens to represent liquidity retained within the credit union network, rather than being transferred to external financial institutions.



CONCLUDING COMMENTS

As we celebrate our 15-year anniversary in 2026, we will continue to ask ourselves, “What’s in the best interest of the credit unions we serve, and how can we simplify their operational lives?”

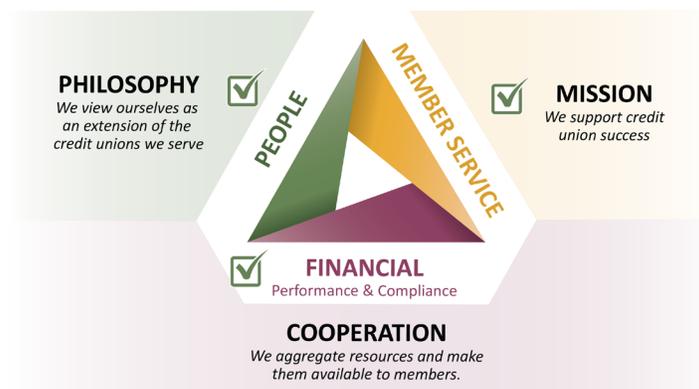
The financial services space is fiercely competitive with new disruptions emerging regularly, but with Alloya as your partner, we believe the Power of Cooperation will prevail.

We will continue to seek out and deliver industry-leading solutions that give each credit union a strategic advantage in the marketplace. We will continue to attract, hire and retain a dedicated team of professionals that serve each credit union with the highest standards of member service. We will remain committed to delivering an exceptional return on every dollar entrusted with us.

Thank you for choosing Alloya as your partner, and a big thank you to Alloya’s Board of Directors and governance committees for their dedication to the corporate mission and credit union movement.

Sincerely,

Todd M. Adams
Chief Executive Officer



For financial and operational highlights, see next page.

Operational and Key Product Highlights

Financial Highlights - as of 12/31/25	
Net income	\$63.6 million
Retained earnings and other equity	\$490 million
Total GAAP equity	\$791 million
Total assets	\$7.7 billion

Ratios - as of 12/31/25	
Retained earnings and other equity ratio	6.25%
Regulatory capital ratio	9.77% (NCUA well-capitalized requirement of 5.0%)

Key Product Highlights - as of 12/31/25	
Loans	
Loans outstanding	\$180.7 million
Advised Lines of Credit	\$15.5 billion
Number of line advances	6,102
Total advances	\$6.0 billion
Percentage of credit unions taking an advance	57% (658 members)
Loan Participation (2025)	
Number of deals supported	159
Average participation	\$2.2 million
Dollar amount	\$618 million
Loan Participation (in aggregate)	
Number of deals supported	913
Average participation	\$3.6 million
Total volume	\$4.8 billion
Shares	
Shares and certificates of deposit	\$6.2 billion
EBA program	\$5.2 billion
Transactions	
Checks processed	120 million for \$178 billion
Check Clearing Services	69 million for \$88 billion
Check Deposit Services	51 million for \$90 billion
ACH transactions	172 million for \$242 billion
Coin & Currency deliveries completed	77,924 for \$10.5 billion
Wires processed	441,989 for \$126 billion

Operational and Key Product Highlights *(continued)*

Key Product Highlights as of 12/31/25 <i>(continued)</i>	
Alloya Solutions, LLC / Alloya Investment Services*	
Investment Accounting	
Number of credit unions	131
Number of investment positions	15,100
Par value of the positions	\$9.3 billion
Marketable securities	Gross par value of \$2.2 billion
SimpliCD	
CD sales	\$1.6 billion
Funds raised through the CD issuance program	\$907 million

Premier View Transaction Totals	
Corporate ACH	2,404,715
Member Adjustments	348,867
Domestic Wire In	177,375
Domestic Wire Out	227,107
Share-to-Share Transfer	114,822
Coin & Currency	79,920
Member-to-Member In	14,897
Member-to-Member Out	14,897
International Wire Out	23,751
Service Wire In	6,800
Service Wire Out	1,138
Share-to-Loan Transfer	4,156
Loan-to-Share Transfer	1,921
Cash Concentration Transfer	1,061
Corporate Wire Out	957
Security Purchase	2,350
Security Sale	323
Certificate Purchase <i>(regular)</i>	3,443
Special Certificate Purchase	950

Educational Outreach	
Education Webinars	
Link Events	5 / 834 attendees
Special Webinars	12 / 447 attendees
Training Webinars	244 / 5,686 attendees
Symposium Attendees	290 attendees

Operational and Key Product Highlights *(continued)*

Technology and Call Center Highlights	
Premier View	
Number of users with authorities in the system	25,882
Number of pages accessed each year	120 million
Line of code supported	8.4 million
Member Call Center	
Calls completed <i>(incoming & outgoing)</i>	71,699
Average wait time to answer	1.62 seconds
Abandon rate	0.03%
First call resolution	86%
Tickets completed	12,623
Responses to member emails <i>(per year)</i>	19,959
Responses to member chats <i>(per year)</i>	1,117
Fraud Prevention	
Dollar amount Alloya saved members in fraud loss	\$2.6 million recovered / \$2.9 million prevented
Number of fraud attempts caught and prevented	115

**Alloya Investment Services is a division of Alloya Solutions, LLC (a wholly owned CUSO of Alloya Corporate FCU). All broker-dealer transactions are facilitated through CU Investment Solutions, LLC (ISI), member FINRA/SIPC. SimpliCD is a product offered by Alloya Investment Services' partnership with Primary Financial.*



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