

ALLOYA UPDATE

DECEMBER 2024 |




GREAT NEWS: ALLOYA WILL BE THE FIRST CREDIT UNION TO HAVE A SEAT ON THE ECCHO BUSINESS COMMITTEE!

What does this mean for your credit union?

The ECCHO Business Committee sets the strategy and creates the check processing rules that members must abide by. For the past 30 years, these committee seats have been occupied by large financial institutions, such as Chase and Bank of America, without a credit union voice.

Seeing the value in bringing the voice of credit unions to the committee, Alloya, as a sponsoring member, has been diligently pursuing a seat on the Business Committee. On October 28, 2024, we sealed the deal, signing our seventy-fifth sponsored ECCHO membership, which fulfilled the prerequisite for earning a seat.

Now, your credit union has a voice! If your credit union is an ECCHO member, you will have an advocate on the Business Committee to ensure that your concerns are heard and that the rules will benefit you as they have mostly benefited large banks in the past.



If you're not an ECCHO member yet, there's no better time to join. Not only will you have Alloya advocating for your best interests, if you sign up by **December 31, 2024**, you will receive up to **\$100 off** the first year of membership fees in addition to receiving the discounted Alloya-sponsored membership! As a member of ECCHO, you will:

- Have access to the ECCHO website, which contains downloadable forms, documents and online training.
- Receive discounted rates for the National Check Professional (NCP) accreditation.
- Have access to engagement and advocacy opportunities for the check payment system.

Don't miss out on the discounted rate for this excellent resource. Join ECCHO by December 31, 2024 and experience the perks firsthand! To learn more and sign up, visit www.alloyacorp.org/eccho.

PREMIER VIEW TIP: FAST TRACK

Looking for an easier and more efficient way to access the options you use most often in Premier View? Why not give Fast Track a try? When you're accessing a specific option – especially one that you visit often – click on the Fast Track button on the top of the page to create a shortcut to that particular page!

☆ Add to FastTrack

Learn more about FastTrack by logging into Preview View and reviewing the "What is FastTrack?" article on Premier View's Help Center.



PICTURE THIS



Devon and Jessika were excited to make this holiday season one to remember for their three young children. They had been saving all year for some special gifts, but an unexpected car repair and trip to the emergency room wiped out their holiday savings. Thanks to a Life Event Loan from their credit union, Devon and Jessika were still able to surprise their kids with gifts they loved.

In partnership with QCash, your credit union can provide small-dollar loans to members like Devon and Jessika who are facing unexpected expenses. These small-dollar loans are accessible to your members anytime, anywhere, from any device. Within 60 seconds, funds are deposited into the member's credit union account – without a credit check. Learn more about Life Event Loans at www.alloyacorp.org/QCash-Solution.

EMERGENCY PREPAREDNESS BEST PRACTICES: STEPS TO ENSURE UNINTERRUPTED SERVICE DURING EMERGENCIES

As cooler temperatures roll in across many parts of the country, now is a great time to review your credit union's contingency plan and ensure you are prepared to operate in case of emergencies such as winter storms or power outages.




Here are some proactive steps that you can take with your Alloya relationship to help provide uninterrupted service to your members:

- Ensure that the key contacts at your credit union are up to date in Premier View. For a refresher on this feature, review this "**Key Organizational Contacts**" article in Premier View's Help Center.
- If you haven't done so already, install the Premier View Mobile app, which enables you to access Premier View from anywhere. Learn how to install Premier View Mobile at www.alloyacorp.org/go-mobile.
- Bring home tokens to access Premier View on your computer securely from remote locations.
- Review your credit union's authorizations and ensure you have sufficient coverage for potential staff absenteeism. View the **Administration Manual** in Premier View's Help Center for instructions on reviewing your user authorizations and adding authorizations to a user.
- If you have IP lockdown, ensure your disaster recovery locations are whitelisted with Alloya. View the IP Lockdown Request/Change Form in Premier View's Help Center to submit additional locations for whitelisting.
- Consider inputting ACH originations, ordering coin and currency and scheduling ATM cash replenishments in advance.
- Have Alloya's contact information accessible at remote work locations.

Have Questions? Contact Member Services: (800) 342-4328 or memberservices@alloyacorp.org.



184 Shuman Boulevard
Suite 400
Naperville, IL 60563

 www.alloyacorp.org
 [linkedin.com/company/alloyacorp](https://www.linkedin.com/company/alloyacorp)
 (800) 782-2431