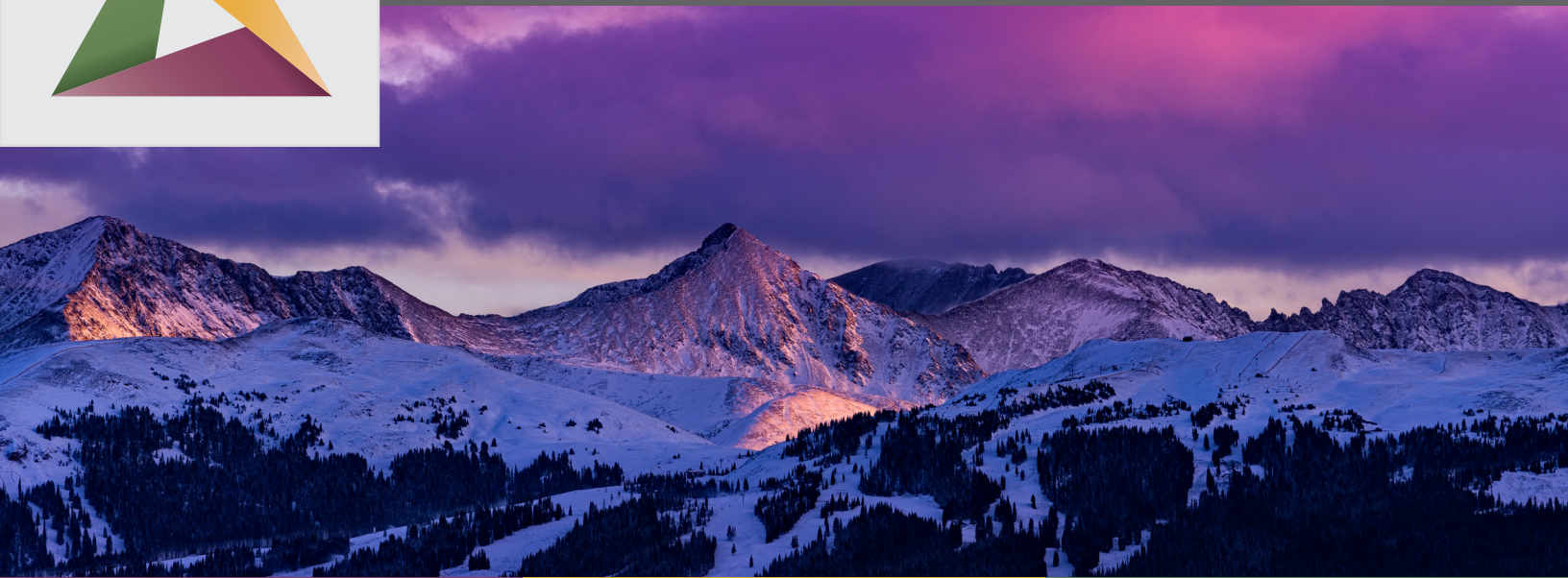




ALLOYA UPDATE

JANUARY 2024 |



CHECKS 101: YOUR ULTIMATE CHECK EDUCATION PACKAGE

Earn Your NCP Certificate in 2024!

Ever considered becoming a National Check Professional (NCP)? Or thought about expanding your knowledge of check processing? Now more than ever, our industry needs more check experts and NCPs, and Alloya has just the tool to get you started. Through our partnership with Macha, Alloya is proudly offering discounted access to their NCP Certification Preparation Package!

NATIONAL CHECK PROFESSIONAL (NCP) CERTIFICATE PREPARATION PACKAGE



12 webinar
training sessions



2 virtual open
forums



1 virtual exam
review



NCP prep
flashcards



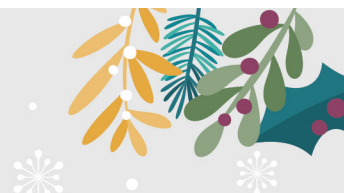
CheckPro

As a member of Alloya, this package is available to your credit union at the Macha member price of \$1,650. That's a 50% discount on the price your credit union would pay as a non-member of Macha. To gain access to the discounted NCP Certificate Preparation Package, please visit www.alloyacorp.org/ncp-pkg-form.



The Alloya team hosted a gift basket raffle this holiday season to support families facing hunger. Through employee contributions and Alloya's match, a total donation of \$13,200 was funded for Feeding America.

**FEEDING
AMERICA**



COMMIT TO EDUCATION IN 2024

Alloya is proudly delivering a comprehensive lineup of free ACH and check education sessions in partnership with Macha in 2024. Visit www.alloyacorp.org/onlinelearning to register now!

MACHA CHECK SESSIONS

- JAN 9
Regulations for All Payments
- FEB 13
Let's Talk about Checks
- MAR 5
Check Warranties & Indemnities | Understanding UCC 3 & 4
- MAY 14
Why Does Regulation CC Matter to Me?
- JUNE 4
Is it Worth the Risk? | Fundamentals of Payments Risk
- SEPT 10
Back to RDC School
- OCT 8
Food for Thought: Check Fraud
- NOV 5
Check Adjustments – Let's Go There!

MACHA ACH SESSIONS

- JAN 23
ACH for Operations
- FEB 21
Show Me the Money! | ACH Tax Refunds
- MAR 14
Resolving Errors with Regulation E
- MAY 16
How Do I Return That?
- JUNE 11
Go Green | Best Practices for Complying with the Green Book
- AUG 15
Road to Recovery | Return Requests and Reversals
- SEPT 12
Knowledge is Power | Preparing for Your ODFI Audit
- OCT 15
Knowledge is Power | Preparing for Your RDFI Audit
- NOV 26
Got Fraud?
- DEC 11
2025 Rules Update

WINTER WEATHER READINESS

Business Continuity During Emergencies



The winter months have arrived! Are you prepared to maintain operational continuity amid emergencies like winter storms or power outages?

If you haven't done so recently, take a moment to review your credit union's contingency plan and consider the following proactive steps you can take with your Alloya relationship to help provide uninterrupted service to your members.

Ensure the key contacts at your credit union are up to date in Premier View.

1

In case of carrier delays, order higher amounts of coin and currency to maintain an adequate vault supply.

2

Bring home tokens to access Premier View securely from remote locations.

3

Review your credit union's authorizations and ensure you have sufficient coverage for potential staff absences.

4

If you have IP lockdown, ensure your disaster recovery locations are whitelisted with Alloya.

5

Ensure ACH and check operations are adhering to all regulations and guidelines for processing and returns.

6

Have Alloya's contact information accessible at remote work locations.

7

Got questions? Contact Member Services!
(800) 342-4328 | memberservices@alloyacorp.org



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(800) 782-2431