

| For PPP Lenders | | | |
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| Process Step | Issue | Self-Help Resources | SBA Routing Help |
| Become an Approved SBA Lender or LSP | Lender Agreements | PPP SBA Site PPP Treasury Site Lender Application Form | Delegated Authority: DelegatedAuthority@sba.gov |
| | Lender Service Provider | Not Applicable | Lender Service Providers: LSP.Agreements@sba.gov |
| Submit Loan Applications (Loan Origination) | CLS / CAFS / ETRAN Systems (e.g., accounts, security) | PPP Lender Instructions | PPP Lender Assistance Hotline: 1 (833) 572-0502 CLS: CLS@sba.gov |
| | Loan Applications | Interim Final Rule Treasury Lender FAQs PPP Lender Instructions | PPP Lender Assistance Hotline: 1 (833) 572-0502 |
| Loan Servicing & Processing | Loan Processing | Interim Final Rule Treasury Lender FAQs PPP SBA Site | PPP Lender Assistance Hotline: 1 (833) 572-0502 Loan Processing/Servicing Centers |
| | Reporting | Not Applicable | To Be Decided |

| For PPP Borrowers | | |
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| Program Information & Requirements: Review the PPP Treasury Site | Finding a Participating Lender: Use the SBA's PPP Lender Finder | Other COVID-19 Assistance Options: Visit the SBA Coronavirus Relief Options Site |