

You always have your members' backs.
And we'll always have yours.



alloya cares.

The Coronavirus Aid, Relief and Economic Security (CARES) Act has major implications for credit unions nationwide – and we want you to know that Alloya plans to be a central resource for members.

Making it easier to explore the ways we plan to offer support, Alloya has launched a new microsite where you can browse our resources, which include:

- **For Borrowers:** Alloya CARES Line of Credit
- **For Lenders:** Information Regarding Gaining SBA-Certification
- **For Information:** Regarding Paycheck Protection Program Loans
- **For All Members:** Central Liquidity Facility Access

Remember, our job is to make your job easier. We will come alongside for support in every way we can. Access our CARES Act microsite at www.alloyacorp.org/alloyacares.

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CARES Act Webinars

As Alloya continues to receive details regarding the Coronavirus Aid, Relief and Economic Security (CARES) Act, we continue to keep members informed on all changes and opportunities that are available.

Over the last two weeks, Alloya has hosted three **CARES Act Update** webinars where we discussed how Alloya can offer support to credit unions, lending opportunities for credit unions, and updates on the Small Business Administration (SBA). We also introduced our CARES Act microsite – available for all members at www.alloyacorp.org/alloyacares.

For those who were unable to attend these **CARES Act Update** webinars, we encourage you to visit the Webinar Resources area of our microsite to access information and resources from the sessions. The dates of any future CARES Act webinars will be published there as well.

Visit our CARES Act microsite:
www.alloyacorp.org/alloyacares

Business Continuity Tips

Even if you have already enacted your credit union's pandemic response plan, we encourage you to review these steps you can take with your Alloya relationship to help provide uninterrupted service to your members:

- Ensure that the key contacts at your credit union are up to date in Premier View. Visit our helpful microsite at www.alloyacorp.org/key-contacts or watch the tutorial located in the *Training* section of Premier View for a refresher.
- Ensure that Trusteer Rapport security software is installed on all devices used to access Premier View.
- Bring home tokens to access Premier View securely from remote locations.
- Review your credit union's authorizations and ensure you have sufficient coverage for potential staff absenteeism.
- If you have IP lockdown, ensure your disaster recovery locations are whitelisted with Alloya.
- Have Alloya's contact information accessible at remote work locations.

Member Services:
(800) 342-4328 or memberservices@alloyacorp.org