



*Happy new year! Wishing you a prosperous and successful 2020!*

## Standardizing Our Product and Service Names to Simplify Your 2020

At Alloya, our job is to make your job easier. To that end, we've been carefully reviewing all our materials to create consistency in the naming convention of our products and services across all channels, making it easier for your credit union to do business with us.

Now that 2020 is here, you will notice slight changes to the product and service names in your credit union's share accounts and transaction settlement descriptions under **Account Management** and **Account History** within Premier View. The name changes to your credit union's share accounts and settlement descriptions will flow through to your weekly/monthly account statements. Beginning in February 2020, you will also notice changes to the product and service names in your consolidated billing for your January fees.

By using a standardized naming convention for our products and services, we hope to simplify your relationship with Alloya. As you transition to the newly standardized names, we are happy to answer any questions about what has changed and how. Contact Member Services at [memberservices@alloyacorp.org](mailto:memberservices@alloyacorp.org) to learn more.



We are excited to announce that as of January 1, 2020, the broker/dealer services delivered to your credit union will now be named Alloya Investment Services! Alloya Investment Services is a division of Alloya's wholly owned CUSO, which has been renamed Alloya Solutions, LLC (formerly known as Balance Sheet Solutions). Find out more about Alloya Investment Services and the team behind it by visiting [www.alloyacorp.org/invest](http://www.alloyacorp.org/invest).

## You're Invited to Alloya's Member Appreciation Reception

CUNA's Governmental Affairs Conference (GAC) offers the perfect opportunity to see members from across the nation.

Please join us for networking, cocktails and light hors d'oeuvres at Alloya's Member Appreciation Reception.

RSVP by visiting [www.alloyacorp.org/gac-reception-rsvp-form](http://www.alloyacorp.org/gac-reception-rsvp-form).

**Monday, February 24**  
4:30 – 6:30 pm



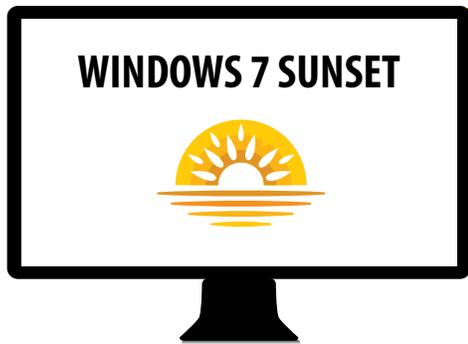
**Fig & Olive**  
934 Palmer Alley NW  
Washington, D.C.

## Webinar Round-Up

Alloya is committed to offering abundant online education and training opportunities to members throughout the year. Plus, with webinar recordings available within a few days of the live session, there's no reason to fret if the scheduled time doesn't suit your busy schedule. Check out the recent and upcoming sessions that you don't want to miss!

Upcoming Education Webinars	Connection Webinars
<p>January 7 – Premier View Administration System Training*</p> <p>January 8 – International Wire System Training*</p> <p>January 9 – Branch Capture Training*</p> <p>January 14 – Foreign Item Deposit – WUBS*</p> <p>January 15 – ACH Receipt System Training*</p> <p>January 15 – ACH Origination System Training*</p> <p>January 16 – Member Checking Training*</p> <p>January 22 – Domestic Wire System Training*</p> <p>January 23 – Branch Capture Scanning Tips and Tricks*</p> <p>January 23 – Comparing and Contrasting Regulation E and the NACHA Operating Rules</p> <p><small>*Denotes training restricted to users of Alloya's product or service.</small></p>	<p>February 13 – 2020 Economic &amp; Market Outlook Presenter: Tom Slefinger, Alloya Investment Services</p> <p>Did you miss December's Connection Webinar, featuring Todd Adams, CEO, Alloya Corporate FCU? Visit <a href="http://www.alloyacorp.org/connection-webinars">www.alloyacorp.org/connection-webinars</a> to hear the recording and view the slides.</p>

Visit [www.alloyacorp.org/calendar](http://www.alloyacorp.org/calendar) to view our 2020 Training & Event Calendar for more information!



## Microsoft Support for Windows 7 to End January 14

The end of Microsoft's support of the Windows 7 operating system is just around the bend. So, if you haven't already, now is the time to upgrade to Windows 10 before Windows 7 officially sunsets on January 14, 2020.

### **What are the risks associated with not upgrading by January 14?**

Without Microsoft's support, updates and security patches for Windows 7 will no longer be released. So, while your system may continue to work, it will be more vulnerable to emerging viruses and security threats.

Not to mention, if your credit union uses Alloya's Check Deposit Capture Services (i.e. Branch Capture, Mobile Capture, etc.), they are already no longer supported on the Windows 7 operating system with our depositing partner. That means Windows 7 is no longer tested with any new features and Alloya will not be able to troubleshoot any service issues. Therefore, scanning and system issues on machines running Windows 7 will require an immediate upgrade to Windows 10. The upgrade will need to be completed before you will be able to scan and submit your deposited items. Delays in submission of your deposited items could impact your funds availability and increase the risk on any returned deposit items.

Given the various security and operational risks, if your credit union is still using Windows 7, Alloya strongly encourages your credit union to upgrade to Windows 10 as soon as possible. This will ensure your credit union continues to receive the highest level of service and security.

If you have further questions about the impact of the Windows 7 sunset, please contact Member Services at [memberservices@alloyacorp.org](mailto:memberservices@alloyacorp.org).



Connect with us on LinkedIn and Twitter for articles, news, helpful resources, corporate updates, event information and more. Visit [www.linkedin.com/company/alloyacorp](http://www.linkedin.com/company/alloyacorp) and [www.twitter.com/alloyacorp](http://www.twitter.com/alloyacorp).